

[carewjones.co.uk Ltd](http://carewjones.co.uk)
[Worlds End Studios](#)
[132 Lots Road](#)
[London SW10 0RJ](#)

[PRIVACY POLICY](#)

Who are we?

We are carewjones.co.uk Ltd. We design and supply furniture in acrylic, lacquer, timber, metal, glass and upholstery.

What personal data do we collect?

The personal data we collect is your:

Name

Address

Telephone number

Email address

For what purpose?

The personal data we collect is used:

To process orders.

To pass to third party delivery companies to deliver your goods.

To be able to issue refunds or honour guarantees.

To be able to provide recurring, repeat business.

Under what authority?

The legal basis for us processing the personal data that we collect is as follows:

We are required by law to capture your personal details when you place an order with us.

We need to hold your personal data so that we can provide recurring, repeat funding to you on the basis of our contractual obligation to you.

With your consent, we provide periodic updates on our activities via email; you can withdraw your consent at any time.

We are required to pass your personal data to law enforcement agencies when subject to a court order.

Do we handle any special categories of data?

We do not handle any special categories of data.

How long will we keep your data?

We keep personal data for as long as is necessary for the purpose for which it was collected. At the end of this period your data will be destroyed.

For specific purposes, there are statutory requirements for data retention. For example, if you place an order with us, we need to keep the personal data associated with the order for six years.

What are your rights?

Whilst we have your personal data, you may at any time request the following:

You have the right to request a copy of the information that we hold about you.

You have the right to correct data that we hold about you that is inaccurate or incomplete.

You have the right to ask for the data we hold about you to be erased from our records, though we may not be able to for statutory, contractual or other reasons.

You have the right to withdraw consent for processing your data.

You have the right to have the data we hold about you transferred to another organisation.

You have the right to object to certain types of processing such as direct marketing.

You have the right to object to automated processing, including profiling.

If you wish to exercise any of these rights, please contact:

Nigel Carew-Jones
The Data Protection Officer
carewjones.co.uk Ltd
Worlds Ends Studios
132-134 Lots Road
London SW10 0RJ
Email: mail@carewjones.co.uk

To protect your data, we will ask you to verify your identity before we proceed with any of these requests.

How can I complain?

If you would like to complain about the way that we have handled your personal data or dealt with your enquiries or requests, you have the right to complain to the Information Commissioner's Office (ICO). The ICO can be reached via these routes:

www.ico.org.uk/concerns

Tel: 0303 123 1113